



aura corporation UK Limited
The Old Post House
18, London End
Beaconsfield
Buckinghamshire
HP9 2JH
United Kingdom

Letter of Recommendation

Monday 23rd November 2009

Dear Sirs,

aura corporation UK Limited worked with CALL CENTER SERVICES as part of a wider pan-European Customer Satisfaction programme for the automotive industry.

As a partner company CALL CENTER SERVICES covered all our fieldwork needs within Romania, always providing a high level of service, accurate data with attention to detail, and meeting both scheduled and adhoc deadlines. **aura** would recommend CALL CENTER SERVICES as a company that demonstrates commitment, reliability and integrity in all matters.

Yours faithfully,

Miss Claire Louise Smith

(Senior Account Manager, **aura** corporation UK Limited)

Mr. Mike Trotman

(Managing Director, **aura** corporation UK Limited)